THE MORNING CHECK

Find the x-rays tomorrow's patients are already due for.

Patients overdue for a full mouth series (FMX) are already on your schedule. Catch them the day before and the films get taken at the visit that's already booked.

$2,200
a day, per location

What one established practice, open more than 5 years, finds on average in FMX eligibility alone, running this check every morning.
One practice's results. Yours depend on your patients and their plans.

Three rules to learn first

+1 day
Interval plus one day

Covered every 36 months means eligible 36 months **and one day** after the last film. A claim on the exact boundary comes back too early.

Pano = FMX
One shared allowance

A panoramic and a full mouth series usually count against the same limit. A recent pano, even from an orthodontist, means **not eligible**.

BWs apart
Bitewings are separate

Recent bitewings are **never a reason to skip** a due FMX. Some plans count the FMX's bitewings toward their limit: see trap 06.

Clinical need first, insurance second. An FMX every 3 to 5 years is standard care; the plan decides whether it's covered, not whether it's needed. Unsure of the interval? Assume five years. Plans vary, so the patient's own breakdown is always the final word.

The check, step by step

01	**Pull the next business day** Every patient in hygiene and doctor chairs. Skip new patients: no completed procedures.	APPOINTMENTS MODULE
02	**Find the last FMX or pano** The most recent completed D0210 or D0330, and how long ago it was.	CHART MODULE
03	**Check what the plan allows** The Pano/FMX frequency row, against the latest verification. Verification wins.	FAMILY · INSURANCE PLAN
04	**Check the recall interval** It should match the plan, plus one day. It's often still on the patient's old insurance.	FAMILY · RECALL
05	**Look for outside films** Transferred x-rays, orthodontist panos and outside dates in Insurance History.	IMAGING · INS. HISTORY
06	**Check other locations** If each office has its own database, a film taken at a sister office won't show here.	OTHER OFFICE'S CHART
07	**Read tomorrow's appointment** Which films are already on it decides the move. See page 2.	EDIT APPOINTMENT

What to do with each patient

TOMORROW'S APPOINTMENT	THE PATIENT IS	DO THIS
Has bitewings on it BEST	Eligible for an FMX	**Swap the bitewings for an FMX.** Films are already planned and the room is set up. Nothing to explain or reschedule.
Their film visit, no films booked	Eligible	**Add the FMX** to the appointment.
Not their film visit	Eligible	**Leave a note** so the next film visit is booked with an FMX. Perio maintenance patients often get films every third visit.
Already has an FMX or pano	Anything	Nothing to do.
Anything	Due, but not covered yet	**Leave it alone.** That's the rule working, not a miss.

TOMORROW, 8:00 AM · HYGIENE · BITEWINGS BOOKED

EXAMPLE

Last FMX **March 15, 2022**. Plan covers one every 36 months, so eligible from **March 16, 2025**. Bitewings are already on tomorrow's appointment: **swap them for an FMX.**

+$180
in production

Example fee. StackFloss uses your own records and fees, not an industry average.

Six traps that cause denials or misses

01 **The recall interval kept the old insurance's rule.**
It doesn't update when the carrier changes, so a patient on a shorter new plan can look "not due" for years.

02 **An outside pano is hiding in Imaging.**
Labels like "Image" or "Transfer" can be a pano. Treat one dated inside the window as a pano until you know.

03 **The film was taken at a sister office.**
A transfer pop-up is a hint, but it can fire because a family member moved, not the patient.

04 **The new patient checkbox is wrong.**
It can clear itself after a reschedule. Go by completed procedures instead.

05 **Filing on the boundary date.**
Thirty six months exactly is one day too early. Always plus one day.

06 **The plan counts the FMX's bitewings.**
D0210 includes bitewings, so some plans count it toward the bitewing limit. Check the plan note, or ask at verification. If it counts, date the next bitewings from the FMX.

Which film to recommend

- **Under 18:** pano plus bitewings, checking the bitewing limit.
- **18 and over:** FMX in place of separate bitewings.
- **20 to 25:** FMX, flagged for the doctor (wisdom teeth).
- **Ortho pano on file:** don't add another pano.

One practice's protocol. Confirm yours with your doctor.

Leave a note the hygienist will see

First line of the appointment note, above what's already there. Never replace it.

```
PT elig for fmx/pano - overdue 2 years-ab
```

Count overdue from the date they first became eligible, not from their last film.

STACKFLOSS

PRINT THIS PAGE · TAPE IT BY THE SCHEDULE

THE PRE-HUDDLE CHECKLIST

Every patient on tomorrow's schedule, checked today.

WHO TO CHECK

- [ ] **Next business day, every chair**
  Hygiene and doctor columns. Skip the days the office is closed.
  APPOINTMENTS

- [ ] **Established patient**
  Has completed procedures in the chart. Ignore the checkbox.
  CHART

IS THE PATIENT ELIGIBLE?

- [ ] **Last FMX or pano found**
  Including outside films and Insurance History dates.
  CHART · IMAGING

- [ ] **Plan's Pano/FMX limit checked**
  Against the latest insurance verification.
  FAMILY · INS. PLAN

- [ ] **Eligible date worked out**
  Last film + the plan's interval + one day.
  PLUS ONE DAY

- [ ] **Other locations checked**
  If the patient has been seen at a sister office.
  OTHER OFFICE

MAKE THE MOVE

- [ ] **Appointment read**
  Swap bitewings, add the FMX, note for next visit, or leave it.
  EDIT APPOINTMENT

- [ ] **Note at the top of the appointment**
  So the hygienist sees it before the patient sits down.
  APPOINTMENT NOTE

- [ ] **Recall interval fixed**
  Matches the current plan, plus one day.
  FAMILY · RECALL

Or wake up to the list already made.

StackFloss runs these checks every night on tomorrow's schedule, so your team starts the day knowing who's due, what to swap and what to leave alone.

HIPAA-compliant connection, BAA included. Read-only: nothing in your PMS changes. Month to month, no contracts.

Scan to get early access
stackfloss.com/early-access